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Department of Transport and Regional Economics
University of Antwerp



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Modelling the distribution of e-commerce parcels in the city

City Logistics Conference

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Agenda

- I. Introduction
- II. Architecture of the model
- III. Pick-up points modelling
- IV. Results & Conclusions

Introduction

How many lockers/pick-up points are necessary?

Failed deliveries

Collection

ROYAL MAIL TO CONVERT 1,400 POSTBOXES TO FIT PARCELS

May 20, 2019 | E-Commerce, News, Parcel, Post | 0 ●





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Working with Amazon and InPost, we also provide parcel lockers at eight Tube stations – Amersham, Finchley Central, Newbury Park, Ruislip, Chalfont & Latimer, Buckhurst Hill, Chorleywood and Ickenham – and Victoria Coach Station. We plan to significantly expand the number of locker facilities provided at our stations. We will launch a new competitive tender exercise this year,

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They give customers the option of picking up their deliveries and returning

partners to expand the network of collection points in London. We are making small parcels of land available to courier companies.

oting collection points to employees
Given that the number of personal deliveries to offices in central London is thought to be between 200,000 and 300,000 per day, the use of lockers is significant and we will collect lockers to help reduce

missed deliveries.

We have been working with our delivery partners to expand the network of collection points in London. We are making small parcels of land available to courier companies.

urging online delivery of goods to their workplace in an effort to reduce traffic congestion, as part of his plans to improve air quality. The GLA has advised staff to stop having personal deliveries sent to its City Hall and Union Street offices, and promotes the use of alternatives, such as click and collect services through Cross River



Pick-up points proliferation

Pick-up networks in Europe



	DHL	UPS	Hermes	DPD	Royal Mail	GLS	Mondial Relay	PostNord	PostNL	bpost	Collect+	Colissimo	Total
NL	2000	950		750		700			2850	1430			8680
BE	1250	900		800*		500	600		1000	2370			6620
FR	4300	4000	6300	8300		4800	6300			6500		17500	58000
DE	28000	3400	15000	6000		5000							57400
IT	1900	2800											4700
PL	6000	1300		1100		1500							9900
ES	1250	1500		1600			1700***						4350
SE	1600	200						1900					3700
UK	2200	2800	4500	5000	11700						7000		33200
Total	48500	17850	25800	22750	11700	12500	6900	1900	3850	10300	7000	17500	186550

* Including Luxembourg
 **10,500 post office branches and
 1,200 customer service points
 ***Puntos Pack®

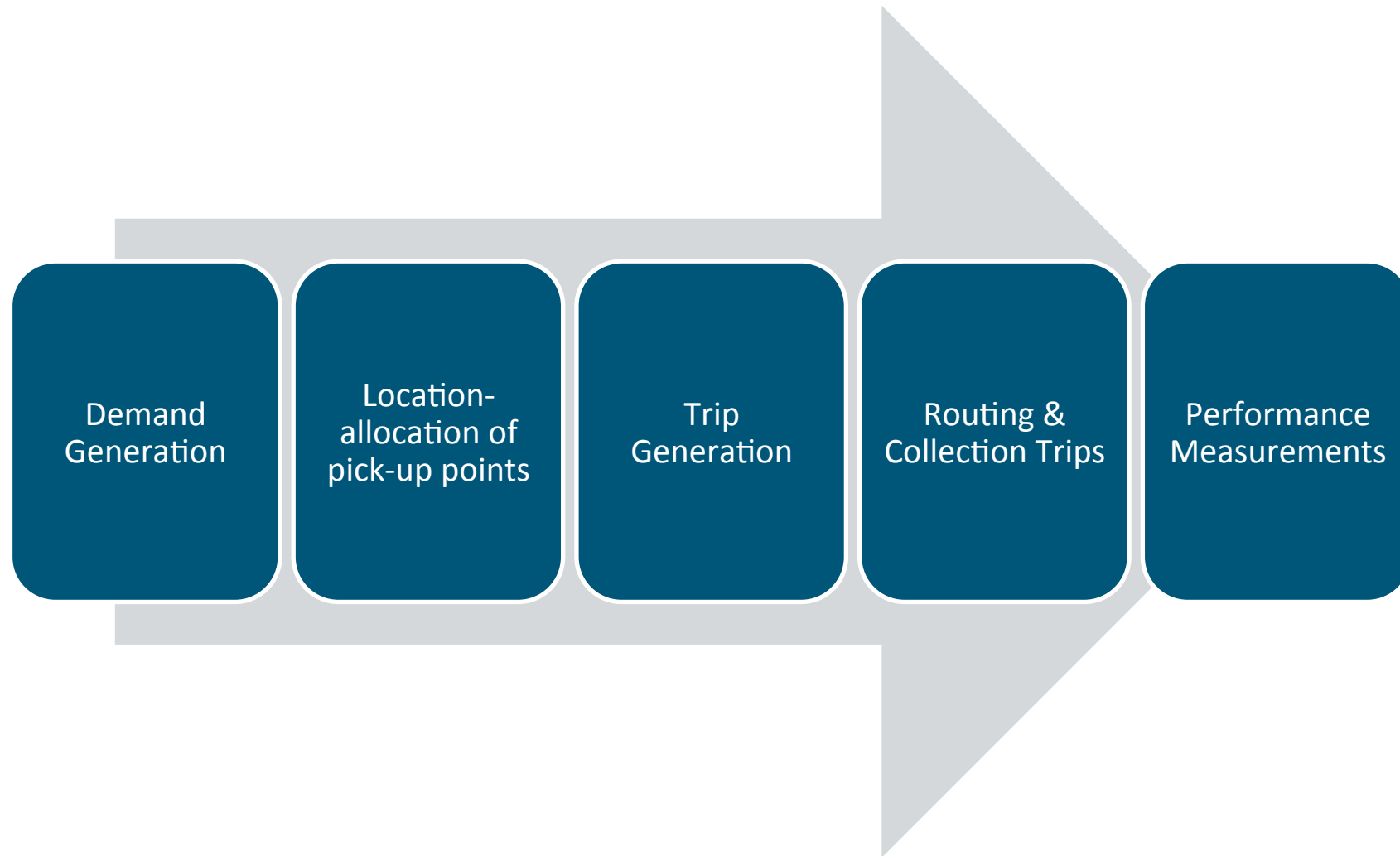


Objective of the model

To estimate the effect of the network of pick-up points on the distances travelled associated to the distribution of e-commerce parcels in an urban area.

- Account for distribution and collecting trips
- Disaggregated (milk run)
- Analytical vs Microsimulation

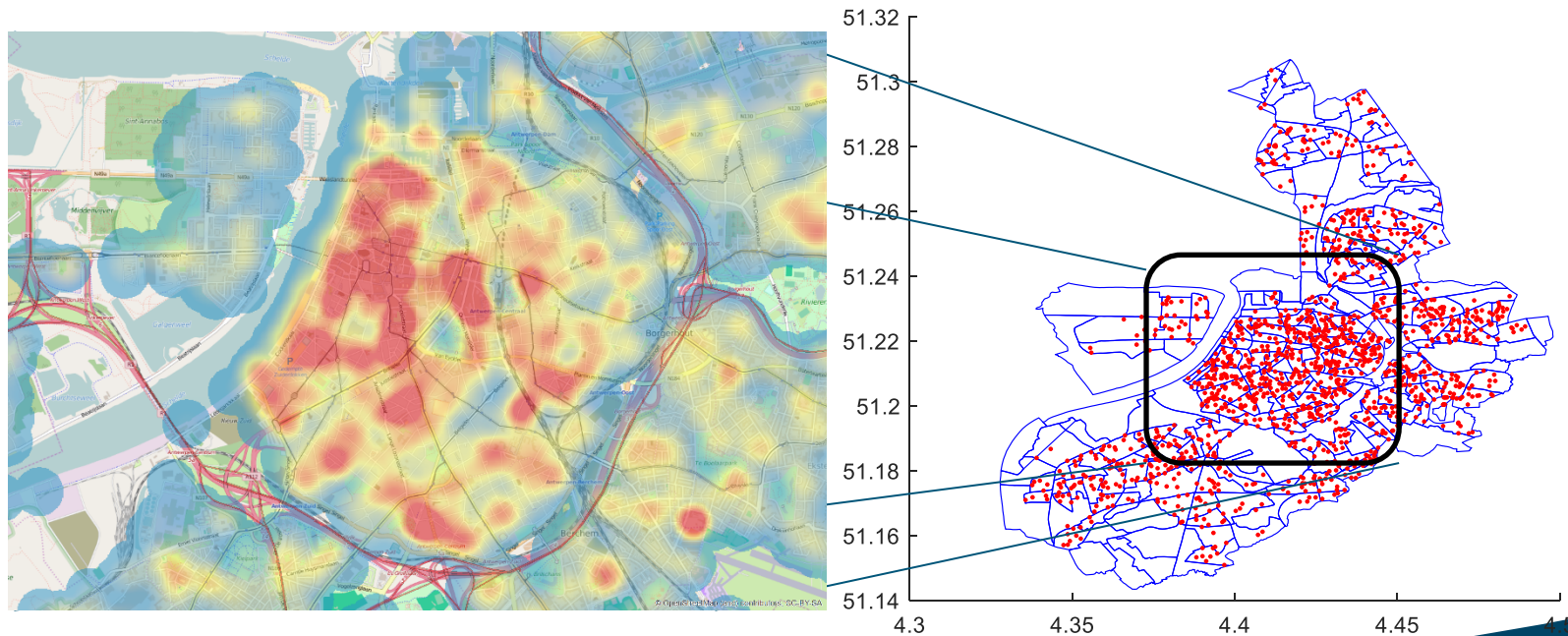
Architecture of the model



Architecture of the model

Demand Generation

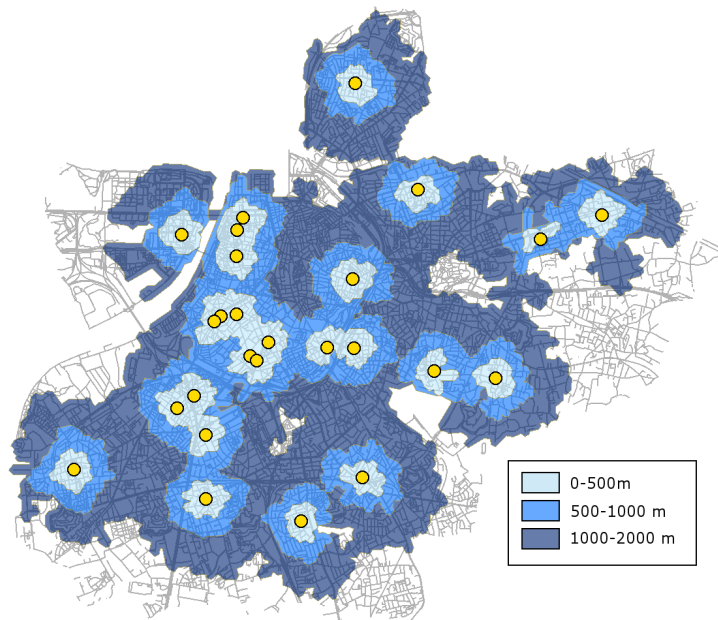
- Data from 2 companies delivering e-commerce for a 100 days period
- Aggregated in cells
 - Since probably local variations are caused by socio economics characteristics, cells with socio-economic data
- Synthetic data disaggregated and distributed randomly on cells



Architecture of the model

Location-allocation
of pick-up points

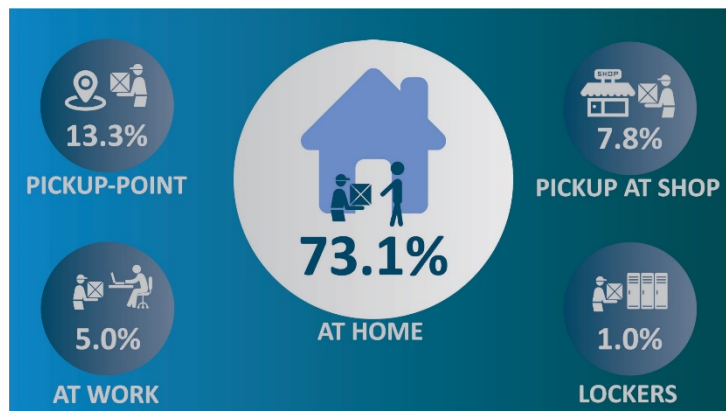
- Data from pick-up locations of all companies (BIPT)
- Pick-up points are randomly selected to be on use depending of the scenario
- All customers from a given cell must use the closest pick-up point to the centroid of that cell.



Architecture of the model



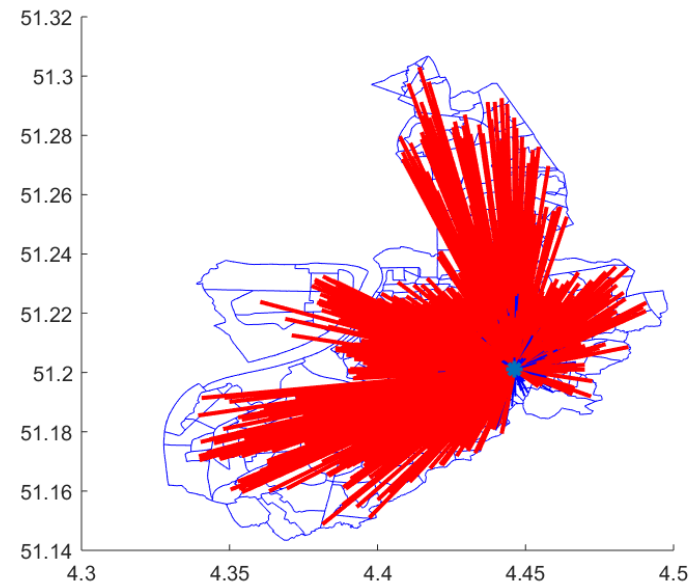
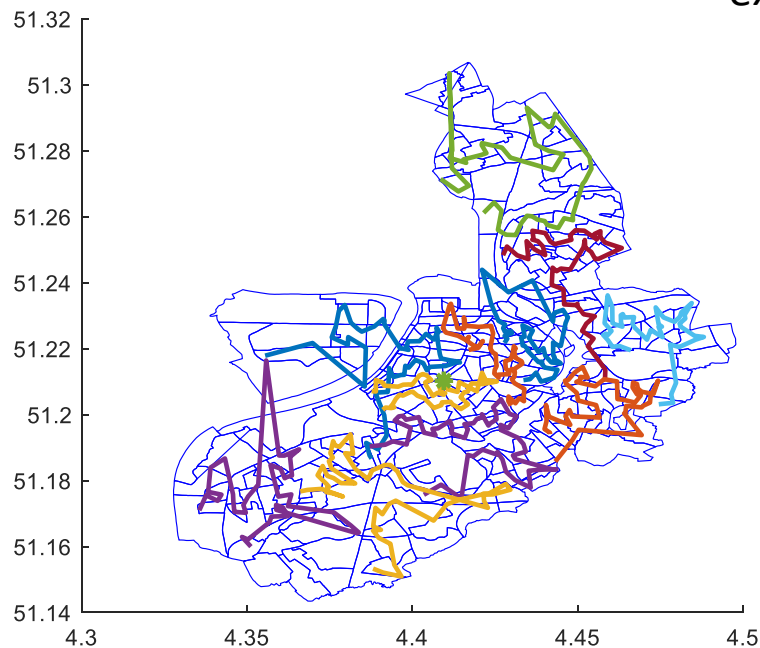
- Following the preferences of customers and the rate of failed deliveries, three types of trips are generated:
 - **Home deliveries**
 - **Pick-up point deliveries**
 - Failed deliveries
 - Pick-up points chosen as preferred location
 - **Personal collecting trips**
 - From failed deliveries
 - From pick-up points chosen as preferred location



Architecture of the model

Routing & Collection Trips

- Clarke and Wright algorithm, inserts pick-up points as part of the route.
- For collecting trips, network distance was calculated from the cell's centroid to the pick-up point. Then, modal choice data for "shopping trips", were converted in an exponential function of the distance.



Architecture of the model

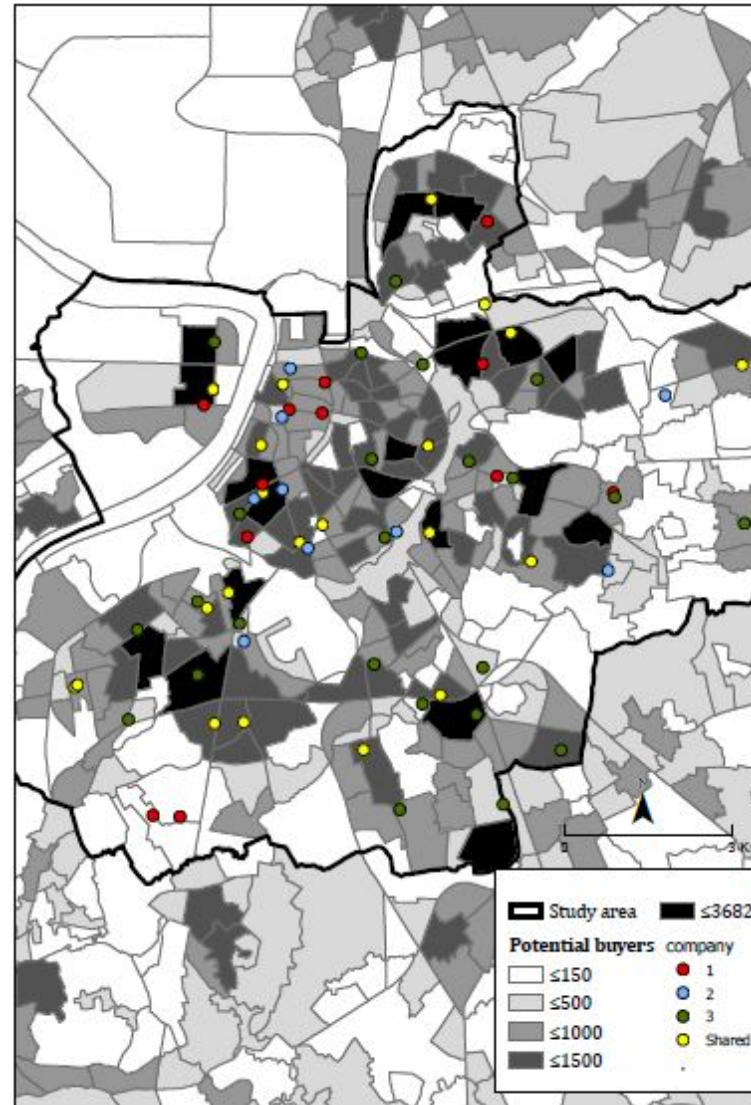
Performance
Measurements

- VKT as main indicator.

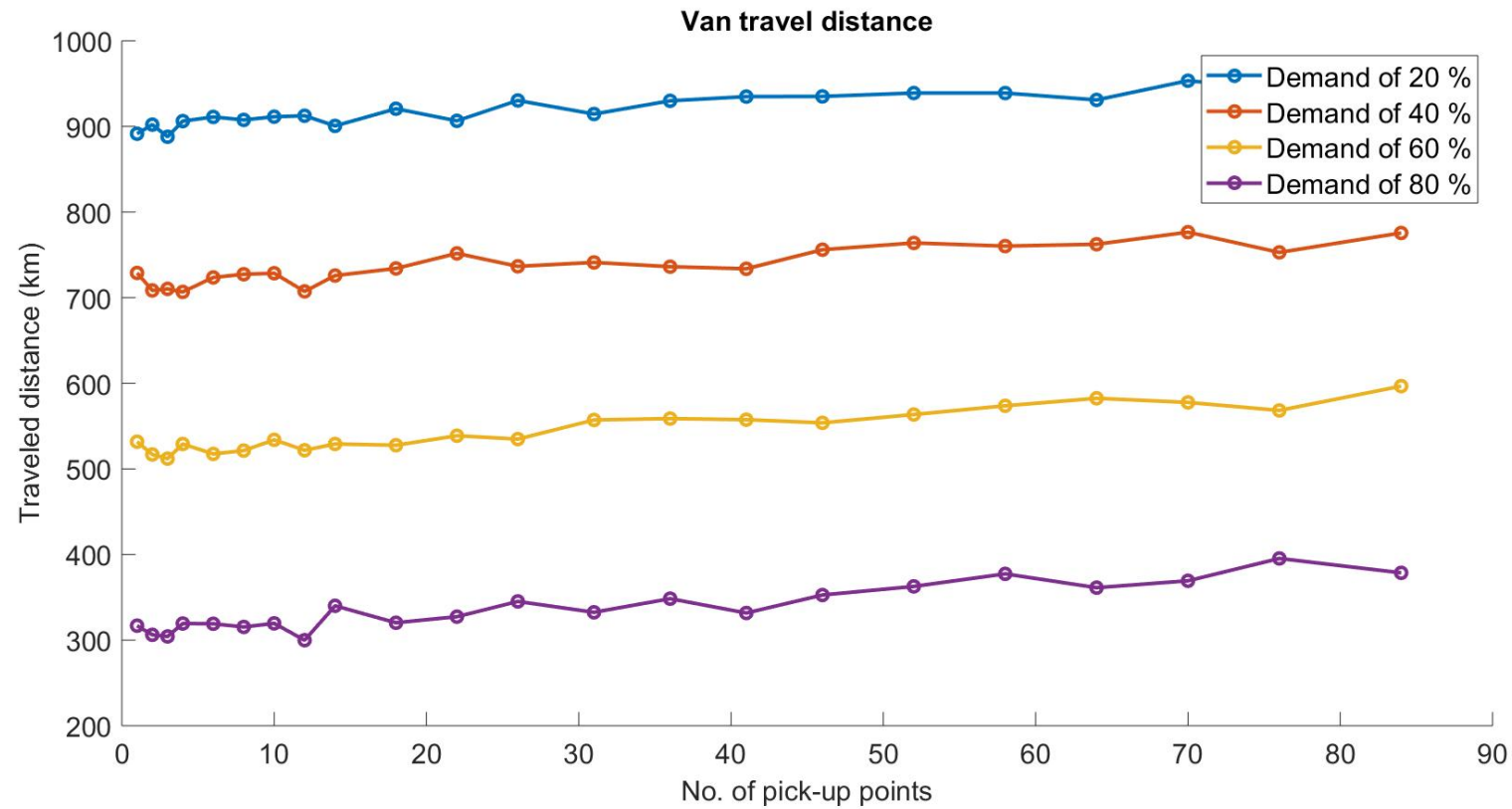
Factors that will influence the total VKT

- Location of pick-up points
- % of usage of the pick-up points
- Density of pick-up points

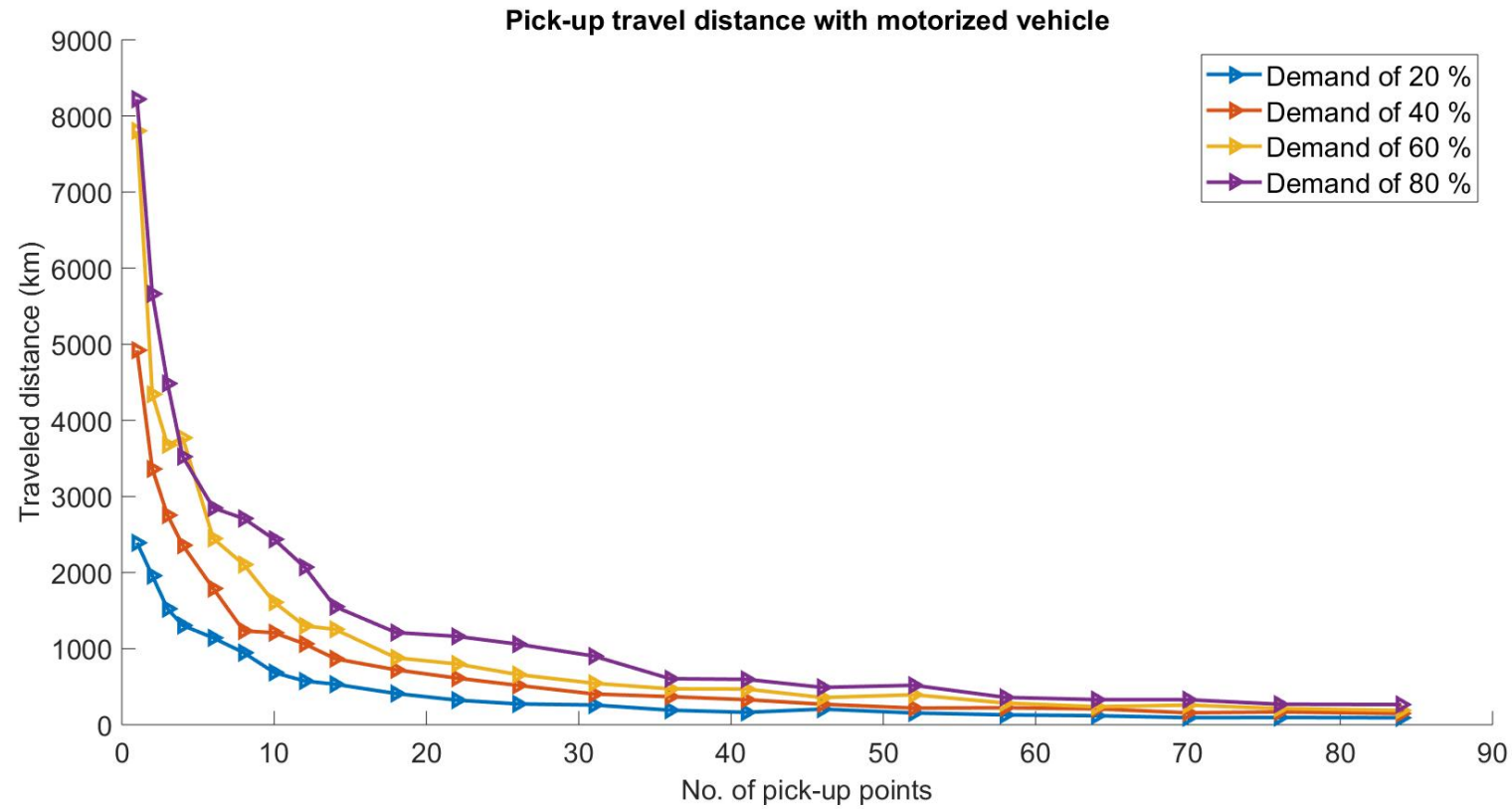
Results



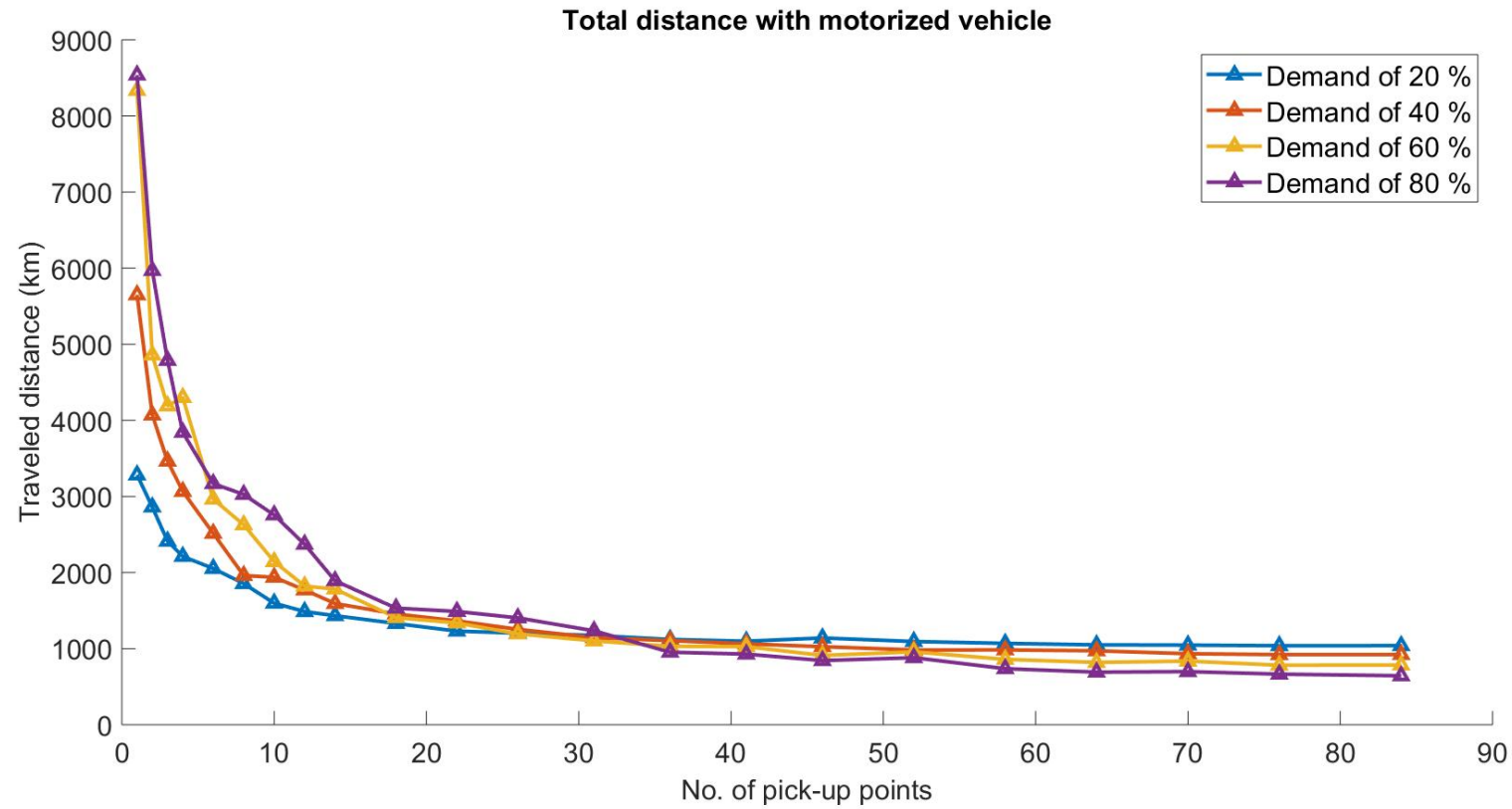
Results



Results



Results



Conclusions

- Proliferation of pick-up locations is not necessarily translated in a reduction of the net VKT, saturation comes fast.
- A widespread use of pick-up points will certainly have a positive influence on VKT from vans but will have a negative influence on the VKT from the collection trips
- The system is optimized with high adoption and high density but... we are optimizing VKT, the real objective function are the negative externalities, how can we discriminate the negative externalities depending on the affectation level.
- The potential of pick-up points is realized when this **facilities** follow a sustainable logistics planning: are located in strategic points, have a representative market to attend and have a defined service proposition.

Further research

- Sensitivity to mode choice, how distance affect mode choice and how to encourage behavioural change.
- How adoption of pick-up points is associated with the distance? How service level, willingness to pay and general accessibility can influence the adoption.
- Collaboration, impacts of using the same pick-up points by different companies.
- How negative externalities can be mitigated by the logistics infrastructure at the pick-up points (located in strategic places, loading/unloading bays, drop-off using clean vehicles)
- Influence of manned vs unmanned pick-up points on the mode choice.



Thank you for your attention!

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